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IT Operations in a Serverless World

Servers

Serverless

Servers

- Siloed
- Standalone function

- Operating systems
- Network engineering

- Release
- Production

ORG STRUCTURE

SKILLS

LIFECYCLE

- Interrupt-driven

WORK

BOFH

WHAT MATTERS

- Server uptime

FOCUS

KPI

- Disk IO/ capacity
- Load balancers
- App servers
- Databases
- Software bugs

- System uptime

Serverless

- Integrated
- Embedded in dev
- Developers are on-call Ops

- Automation
- Process design
- Change control
- Communications

ORG STRUCTURE

SKILLS

- Design
- Development
- Testing
- Release
- Production

LIFECYCLE

- Reactive + proactive

WORK

WHAT MATTERS

- Scalability
- Reliability
- Instrumentation

FOCUS

KPI

- Cloud provider uptime
- Cloud load balancers
- Containers
- Persistent storage models
- Software bugs
- CI/CD tools
- Security models
- State
- Third-party API calls
- Data corruption

- User experience
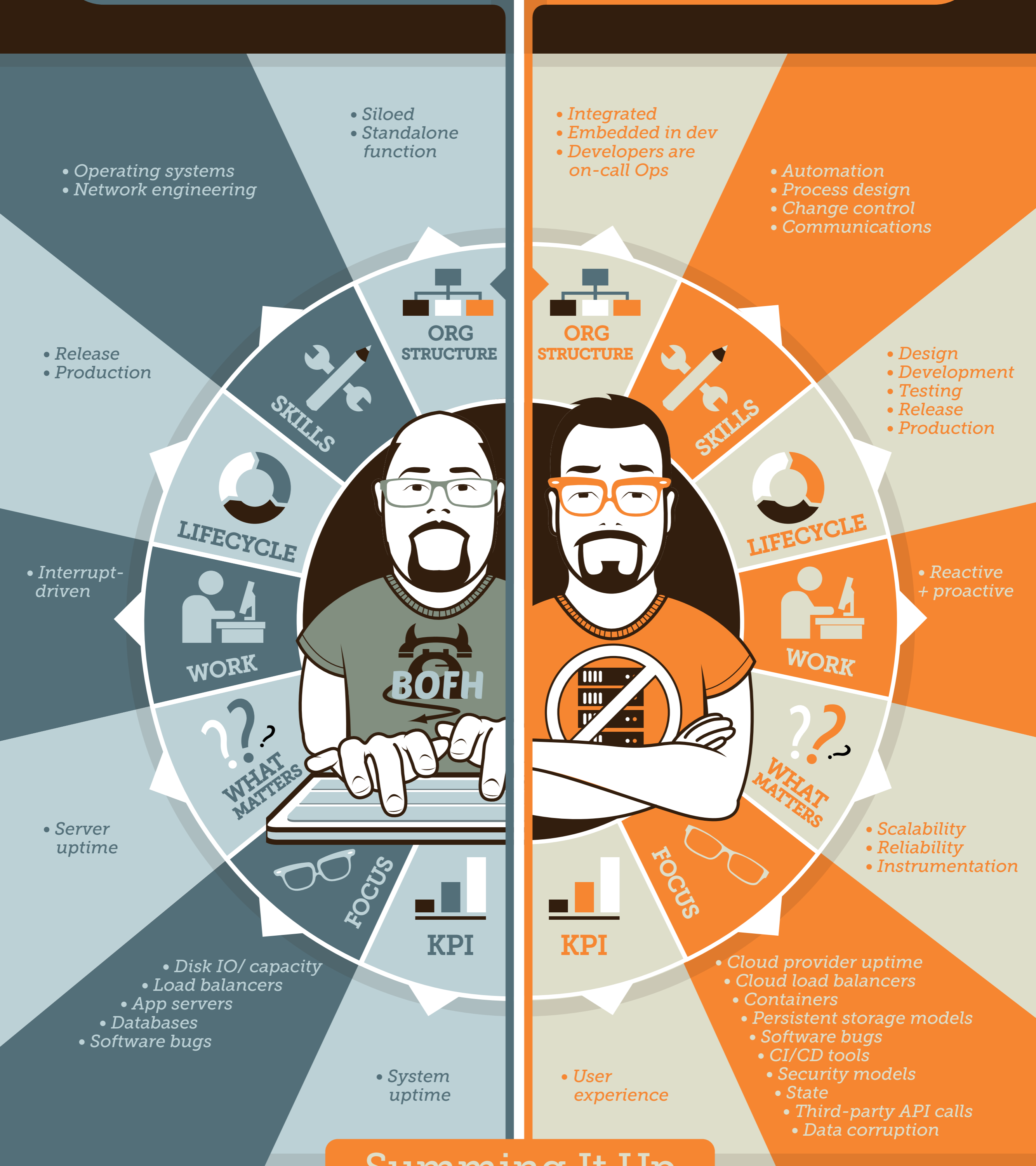
Summing It Up

IT Operations is no longer just a job. It's a mindset and a shared responsibility for developers. And data is its fuel.

Visit www.loggly.com to learn about better log analysis for the serverless world.

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